

Warranty Conditions of the Heckert Solar AG, Chemnitz/Germany, for Crystalline Solar Modules.

1. Product warranty
 - 1.1. Heckert Solar AG (named Heckert Solar as follows) warrants for the delivered standard modules that they are free from material and manufacturing faults. A natural detraction is not taken as a fault.
 - 1.2. The product warranty is 5 years from delivery to the first buyer.
 - 1.3. Faulty modules will be freely replaced by Heckert Solar or improved in adequate time. Warranty is valid for repair, replacement delivery or refund of buying price. Warranty excludes costs for extension, transport and re-installation of modules as well as costs arising from income losses due to yield reduction. Further claims, in particular those on damage substitute, are excluded, too.
 - 1.4. The solar module glass used features leading edge glass quality. Damages can only be caused by third persons - so glass is excluded from warranty.
2. Performance warranty against degradation of the solar modules
 - 2.1. Heckert Solar insures that the solar modules produce
 - at least 90% during a period of 10 years and
 - at least 80% during a period of 25 yearsof the minimum performance registered in the data sheet published in the year of manufacturing. Times are valid from delivery by Heckert Solar to the first buyer.
 - 2.2. Warranty basis is the measurement of module performance by Heckert Solar with own measuring devices under standard measuring conditions (25°C cell temperature, radiation 1000 Watt/sqm and spectrum AM 1,5).
 - 2.3. Performance warranty shall always be in force when the solar modules produces demonstrably less power value than the above percentage figures of the minimum benefit.
 - 2.4. Low performers will be freely replaced by Heckert Solar or improved in adequate time. Warranty is valid for repair, replacement delivery or refund of buying price. Provided that the originally delivered module type is produced no more serially, spare modules and additional modules of the respective topical standard types are delivered. Warranty excludes costs for extension, transport and re-installation of modules as well as costs arising from income losses due to yield reduction. Further claims, in particular those on damage substitute, are excluded, too.
 - 2.5. Warranty period will not be prolonged by additional or replacing deliveries.
3. Warranty is excluded,
 - in case the module defect of a solar module was caused by system components like bypass diods, connections, connection cables, alternating current etc.;
 - if performance fault is caused by overvoltage, flash of lightning, inundation, burning or unintentional damages;
 - if the modules are damaged by abuse, negligence, accident or violence;
 - if the modules are damaged by faulty installation, usage operation, storage or transport, soiling or usage with unsuitable environment conditions;
 - if the modules were exposed to interventions of third persons;
 - if serial numbers or type signs were exposed to manipulations or if the modules cannot be clearly identified by other reasons;
 - if the solar module was exposed to technical manipulations (e.g. exchange of the connector).
4. Validity of warranty rights
 - 4.1. Warranty conditions can only become valid for the first buyer, if he shows the original delivery note and the original bill.
 - 4.2. Obvious damages have to be shown immediately, latest after 7 days, to Heckert Solar in writing, not-obvious damages at discovery. Damaged modules will not be accepted by Heckert Solar without written summon.

This warranty replaces any previously given terms. Heckert Solar is not liable for additional, consequential or other howsoever caused errors.

Valid from November 1st. 2009.

Please note: This document has been translated into several languages. If variances occur between different language versions the German original version needs to be taken for validity.